THINK

COMPANY PROFILE
2026

ThinkTank AI

We build what others imagine

The software company of the ThinkTank group.
Software and AI employees, built and run
from Doha.

LEGAL NAME	QFC LICENCE	OFFICE	WEB
ThinkTank Ai LLC	No. 04989	Doha, Qatar	thinktankqatar.com

A software company that runs what it ships.

ThinkTank AI is the software company of the ThinkTank group in Doha. We design, build and operate web and mobile software, and the AI employees that work inside it.

Our work is of two kinds. The first is our own products: Lean AI CAFM, a facilities management platform in use in Qatar, and the InOut, Tikers and Haqiqa apps. The second is software built for clients in Lebanon, France and Spain.

The group's marketing company, ThinkTank Qatar, works from the same office, so a product and the brand behind it can be built by the same people. Both companies work in Arabic and English.

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2019

THINKTANK GROUP FOUNDED IN DOHA

2026

THINKTANK AI LLC INCORPORATED IN THE QFC

4

PRODUCTS OF OUR OWN

3

COUNTRIES WITH CLIENT WORK: LEBANON, FRANCE, SPAIN

VISION

To be the software company that organisations in the Gulf trust with the systems they run on every day.

MISSION

We build and operate software that replaces manual work with systems people actually use, and we hand our clients full ownership of it.

Seniors do the work.
You own the result.

No handoffs

The people who write your architecture are the people who deliver it. There is no account layer in between.

Written plans, fixed fees

Discovery ends with a document and a price. Builds run in two-week cycles with a demo at the end of each.

You own everything

Code, repositories and documentation are yours from day one. We stay on to operate the product if you want us to.

Arabic and English, natively

Interfaces and content are bilingual from the start, with right-to-left layouts built in, not translated at the end.

PROCESS

Four weeks to first proof.

Two weeks of discovery, then the first two-week build cycle. By the end of week four you have seen working software, not slides.

01

Discover

A two-week diagnostic. We interview, map your systems, and leave you with a written plan.

02

Design

Product, architecture and brand, worked on in parallel, not in sequence.

03

Build

Two-week cycles, with one demo per cycle. No surprises.

04

Operate

We don't vanish at launch. We run the product, monitor it and handle the roadmap.

ENGAGEMENT

Three ways to engage.

ENGAGEMENT	PRICING	LENGTH	WHAT YOU RECEIVE
Discovery	Fixed fee	Two weeks	A written plan covering scope, architecture and timeline, with a price for the build.
Build	Fixed fee for most builds	Two-week cycles	A demo at the end of every cycle, and working software in repositories you own.
Operate	Monthly retainer	Ongoing	Managed hosting, monitoring, on-call support and a maintained roadmap.

Two services, one squad.

We build software, and the AI employees that work inside it. Fixed fee for discovery and most builds. You own the code, the repositories and the documentation.

S/01

Web
Mobile
Cloud

Software

Web and mobile products, shipped end to end: design, build, deploy, operate. We are not tied to one stack. Senior engineers working with AI tools deliver in the technology your product needs.

Web apps

- Dashboards and SaaS platforms
- Marketplaces and storefronts
- Marketing sites and CMSes

Mobile apps

- iPhone and Android, native or Flutter
- Offline-first sync
- App Store and Play submission

Run and operate

- Cloud infrastructure and CI/CD
- Monitoring and on-call
- Backups and disaster recovery

S/02

Agents
Channels
Integrations

AI Employees

An AI employee is an agent with a job. It has a defined role, works in the channels your team and customers already use, reads and acts on your systems, and answers to a person.

WHAT EACH ONE HAS

ROLE	One job with a clear scope: support, sales follow-up, operations or reporting
CHANNELS	WhatsApp, Telegram, web chat, in-app chat and email, in Arabic and English
SYSTEMS	Connected to your CRM, ERP, databases and internal tools
CONTROLS	Figures come from your systems, not from the model. Actions that matter wait for a person's approval, and everything is logged

IN OUR OWN WORK

InOut

Loyo answers customers in the app with venue, deal and event cards.

Lean AI CAFM

AI advisors raise alerts and recommendations and catch duplicate fault reports.

Nurlinks AI Desk

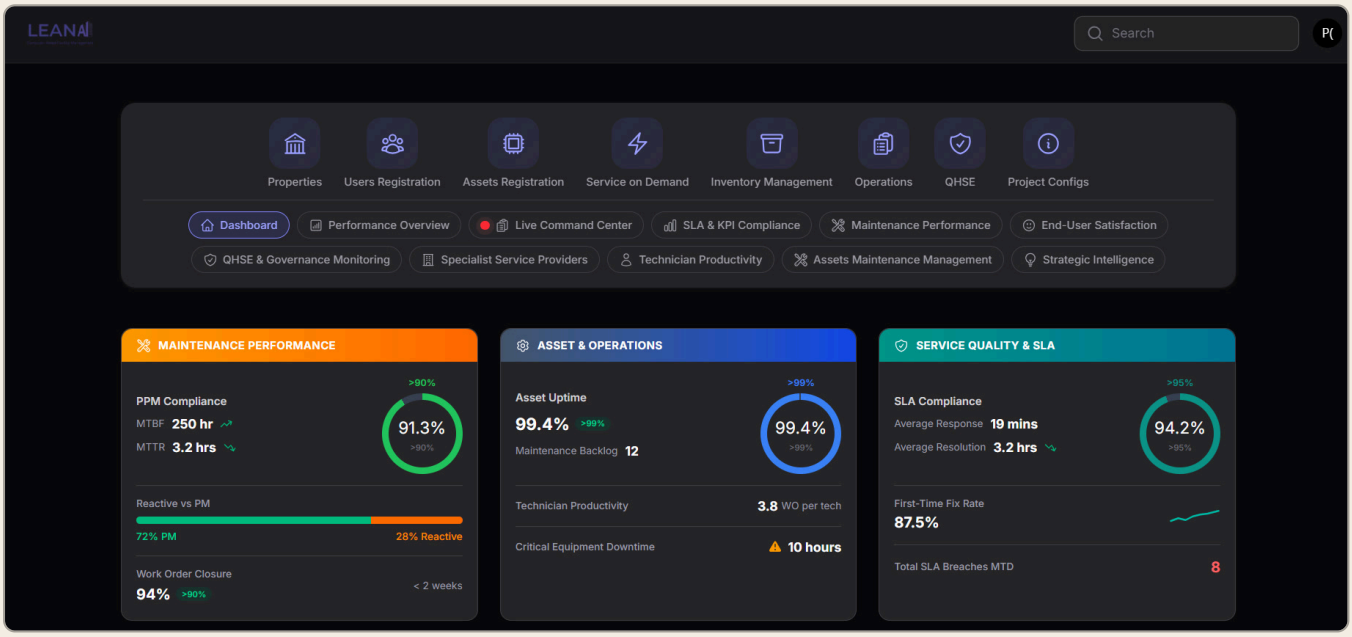
Operator, Lead collector and Support assistants for a carrier's switch.

FLAGSHIP PRODUCT · LIVE · 2026

Lean AI CAFM

Facilities management with AI built in.

A computer-aided facilities management platform for buildings in the Gulf. Site teams, contractors and residents work on WhatsApp. Managers see every snag, work order and SLA in one place.



OPERATIONS DASHBOARD. SHOWN WITH SAMPLE DATA.

THE PROBLEM

Requests arrived by phone, WhatsApp and email, and nobody could see the queue.

Maintenance teams logged work in spreadsheets, technicians were dispatched by call, and SLA breaches were discovered after the fact. Management had no single view of assets, cost or response time.

WHAT WE BUILT

One register for every snag, job and asset, with WhatsApp as the front door.

Staff, contractors and residents report and close work on WhatsApp by tapping buttons and filling short forms. The office works in a web panel for each building. Every job carries its SLA, its evidence and its history.

IN USE

In use with a facilities management firm for snag-closure verification across four facilities in Qatar.

WHAT IT COVERS

Snagging

A snag register with photo evidence, a fix-and-verify loop, and a closure validation report for handover.

Work orders

Raised on WhatsApp or the panel by staff and residents, with priorities, SLA timers and escalation.

Assets and planned maintenance

An asset register with maintenance plans, and visits booked directly with residents.

Contractors and roles

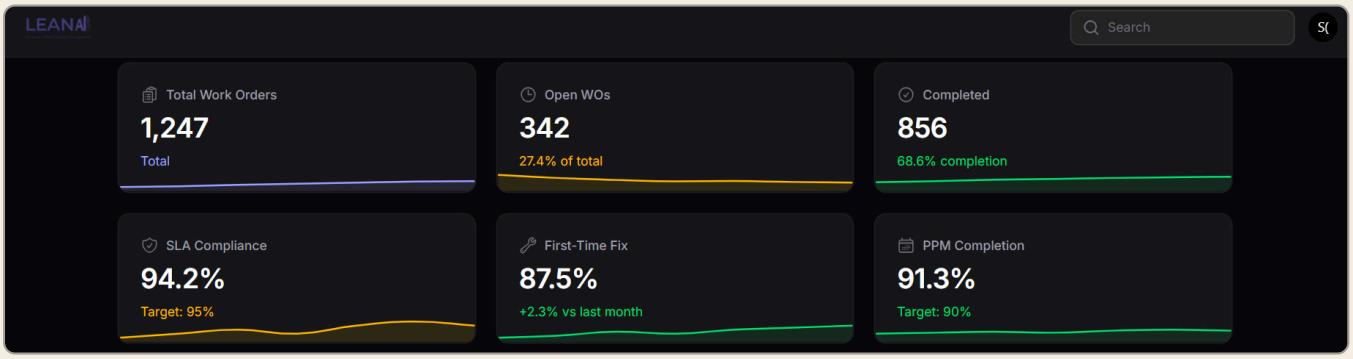
Owners, FM providers and subcontractors each see only their own work on a project.

Reporting

Dashboards, monthly summaries and report packs, including QHSE, produced from the same records.

AI advisors

Alerts, recommendations and workload suggestions, with duplicate fault reports caught before they become two jobs.



WORK ORDER SUMMARY. SHOWN WITH SAMPLE DATA.

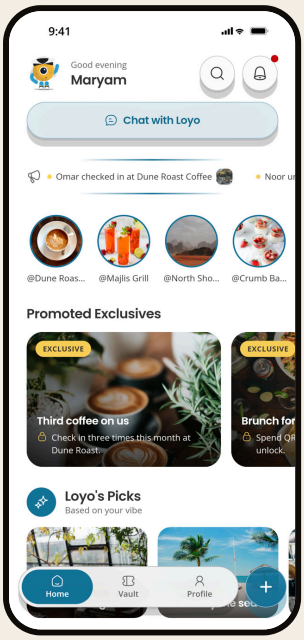
AT A GLANCE

SECTOR	Property and facilities management
PLATFORM	WhatsApp for the field, web panels for the office
LANGUAGES	Arabic · English
HOW IT IS SOLD	Per project: one building or site under contract
ENGAGEMENT	Set up and run by ThinkTank AI

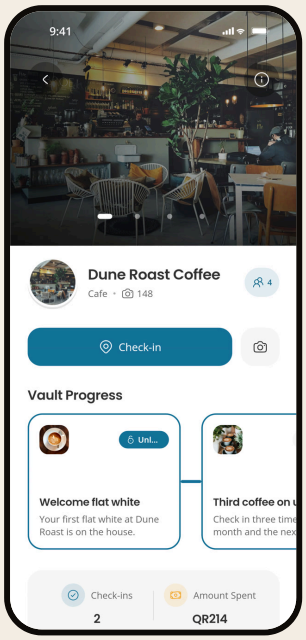
LIVE SINCE 2024 · INOUTAPP.IO

InOut

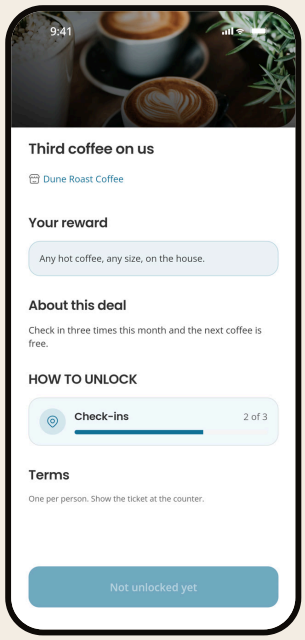
Check in at local venues and earn rewards from the places you visit.



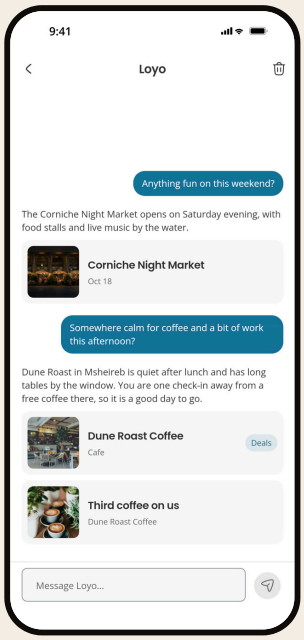
HOME



VENUE AND CHECK-IN



DEAL PROGRESS



LOYO, THE AI ASSISTANT

InOut is a loyalty app for cafes, restaurants and public spots in Doha, with a feed of local events. People check in with a photo taken on site, upload receipts, and unlock rewards from the venues they visit.

Coupon apps reward a code or a purchase, not a visit, so a venue can't tell who keeps coming back. InOut ties each reward to someone actually being there.

SECTOR	Hospitality and retail loyalty
PLATFORM	iPhone and Android
STACK	Flutter · Riverpod · Laravel · Firebase
LANGUAGES	Arabic · English
MARKET	Doha, Qatar

Check-ins verified on site

The server refuses a check-in more than 150 m from a business, and photos come only from the in-app camera.

Receipts read by AI

The camera coaches on glare and blur, then the server reads each receipt and checks for repeats.

PIN-confirmed redemption

A claimed deal becomes a ticket valid for seven days, which venue staff confirm with a six-digit store PIN.

Loyo, the AI assistant

A chat assistant that answers with venue, deal and event cards, using location when the person allows it.

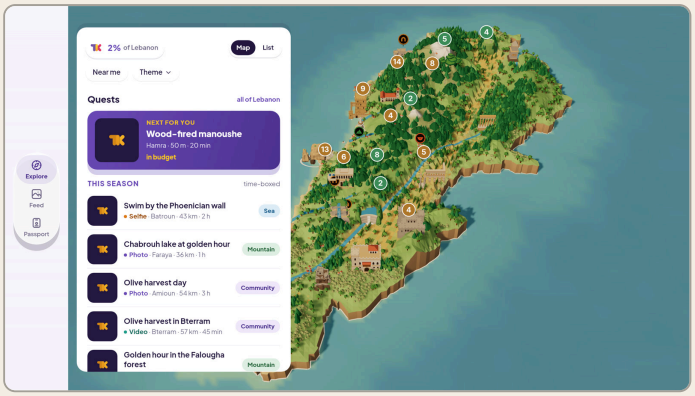
LAUNCHING 2026 · TIKERS.APP

Tikers

Real-world quests across Lebanon: go there, prove it, stamp the map.

An iPhone and Android game about exploring Lebanon in person. Explorers pick quests on a 3D map of the country, go to the spot and take a photo or short video in the app. Once the place and time are checked, the quest is stamped on their map.

Flutter · three.js · Laravel · PostGIS · Firebase
English · Arabic · French



QUEST LIST AND 3D MAP, TABLET LAYOUT

- **Proof checked on the spot.** Location, time window and a genuine app are verified on every proof.
- **Works without signal.** Proofs taken offline upload once the phone is back online.
- **Launch catalogue.** 94 quests, 7 routes and 19 landmarks.

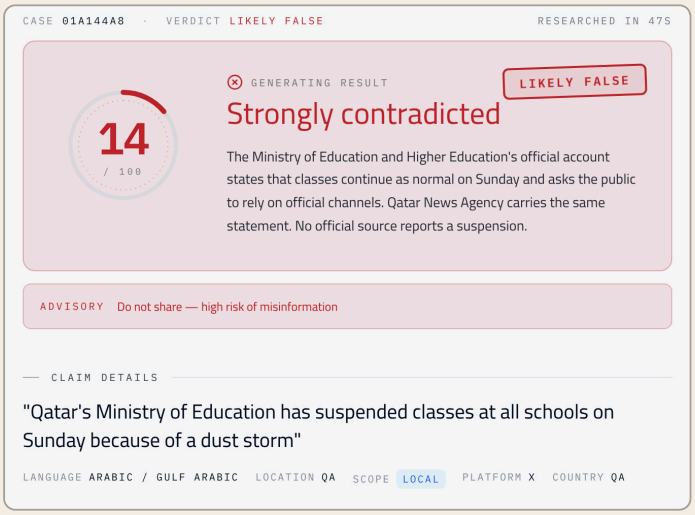
LAUNCHING 2026 · HAQIQA.NEWS

Haqiqa

Arabic-first claim checking against official Gulf sources.

A bilingual web app that checks claims in social media posts, images and videos. It isolates the claim, searches a library of official Gulf government and media sources, and returns a 0 to 100 credibility score with every cited source linked.

Laravel · Inertia · React · Laravel AI SDK
Arabic · English



A VERDICT, SCORED AND EXPLAINED

- **Curated source library.** 514 ministry, state news agency and media accounts across Qatar, Saudi Arabia and the UAE.
- **Five social platforms.** X, Instagram, Facebook, TikTok and Telegram, including photos and video.
- **Arabic-first analysis.** Detects the dialect and translates both ways.

LEBANON · NURLINKS.COM.LB

Two systems for Nurlinks.

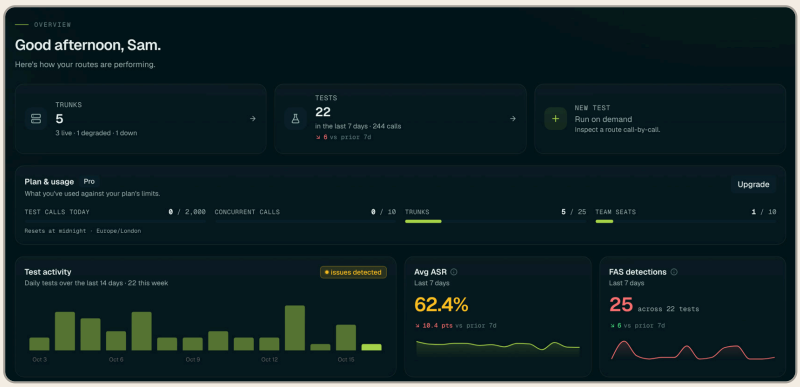
Nurlinks is a wholesale voice carrier in Lebanon. We built its route-testing platform, and we are now building AI assistants for its switch.

PRIVATE PLATFORM · 2026

VoIP Route Testing Platform

The Nurlinks team tests voice routes with real calls. The platform dials destinations through their SIP trunks and scores every call for answer rate, post-dial delay, audio quality and false answer supervision, keeping the SIP trace as evidence.

Laravel · Inertia · React · TypeScript · Node.js
Asterisk (PJSIP, ARI, AMI) · Google Gemini



OVERVIEW: TRUNKS, TESTS, AVERAGE ASR AND FAS DETECTIONS. SAMPLE DATA.

- **Real test calls.** ASR, ACD and post-dial delay reported for every route tested.
- **False answer detection.** Answered calls scored for FAS from silence, ringback and answer timing.
- **Scheduled sweeps.** Tests run hourly, daily, weekly or on a custom schedule, with alerts.

IN DEVELOPMENT · 2026

AI Desk

Three AI assistants for the carrier's VoIP switch, now in development. The team will work with them in Telegram, and a web panel is where a person judges their work and approves what goes live.

Operator

To answer the team's questions about the switch: routes, rates, balances and call records.

Lead collector

To read route groups and prepare leads for the sales team to follow up.

Support

To draft replies to client messages for the team to review before anything is sent.

The design rests on three rules. Every number an assistant gives comes from code, never from the model. Nothing goes live without a person's approval. One client's data never reaches another.

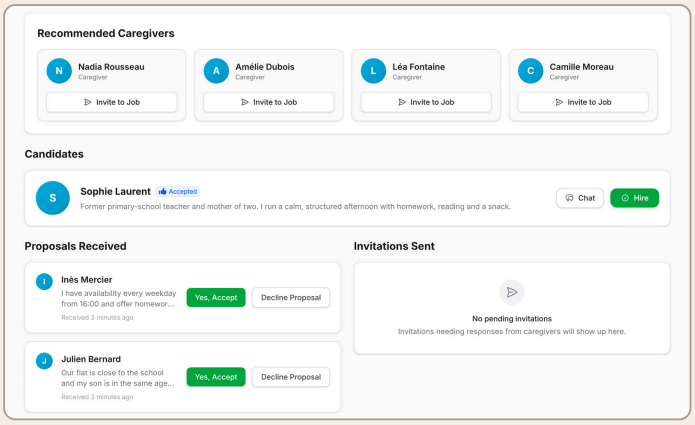
FRANCE · LIVE · 2026 · GARDATE.FR

Gardate

Childcare matching between families and approved local caregivers.

A childcare marketplace in France. Parents post care requests and invite recommended caregivers. Caregivers apply, chat with families and get hired. An admin approves every caregiver before they can take jobs.

Laravel · Livewire · Filament
French · English



A PARENT'S JOB: RECOMMENDED CAREGIVERS AND PROPOSALS. SAMPLE DATA.

- **Matched recommendations.** Caregivers are ranked by the services they offer and their distance from the family.
- **Real-time chat and hiring.** An accepted proposal opens a live chat, and the parent hires from it.
- **Two-way reviews.** When a job closes, both sides rate each other.

SPAIN · LIVE · MAKINASTRATEGY.COM

Makina

The website of a data-led growth consultancy.

Makina Strategy Solutions is a growth and digital strategy consultancy in Spain. We built its website, which presents the firm's five service lines and its case studies, and takes new enquiries.



HOME PAGE, MAKINASTRATEGY.COM

The facts, for registration.

LEGAL NAME	ThinkTank Ai LLC
LEGAL FORM	Limited Liability Company incorporated in the Qatar Financial Centre (QFC)
QFC LICENCE	No. 04989
INCORPORATED	2026
GROUP	Part of the ThinkTank group, founded in Doha in 2019
ADDRESS	Unit 4, Building 53, Street 330, Zone 25, Doha, Qatar
SERVICES	Software development (web and mobile applications, cloud operations); AI agents and automation
LANGUAGES	Arabic and English
OFFICE HOURS	Sunday to Thursday, 09:00 to 18:00 (AST)
PHONE	+974 3104 3430 (calls and WhatsApp)
EMAIL	ops@thinktankqatar.com
WEBSITE	thinktankqatar.com

BUILDING **53**

ZONE **25**

STREET **330**

UNIT 4 · DOHA, QATAR
N 25°19′53″ · E 51°31′32″

OUR PRODUCTS

- **Lean AI CAFM** · facilities management, Qatar
- **InOut** · venue loyalty app, Qatar
- **Tikers** · location-based game, Lebanon
- **Haqiqa** · claim checking, Gulf

CLIENT WORK

- **Nurlinks** · Lebanon · VoIP Route Testing Platform
- **Nurlinks** · Lebanon · AI Desk
- **Gardate** · France · childcare marketplace
- **Makina** · Spain · website

THINK

CONTACT
SUN–THU · 09:00–18:00 AST

Tell us what you're building.

+974 3104 3430

ops@thinktankqatar.com

WhatsApp is fastest. Send a line about what you're building and we reply the same working day.

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